



MNP/W P A C T PARTNER

Lease Review

October 23, 2024 at 1:00 PM

Union Settlement Community Center 237 E 104th Street, New York, NY 10029 PRESENTED BY: THE C^MMUNITY BUILDERS



DEVELOPMENT MANAGEMENT CONSTRUCTION



terrain



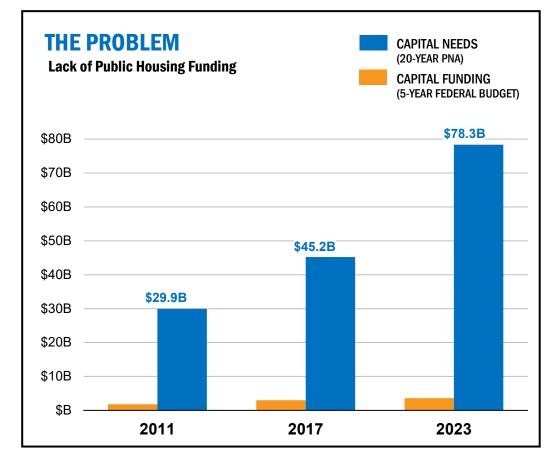
AGENDA

- What is PACT
- Who We Are
- Updated Timeline
- Lease Review
- Questions & Answers

What is PACT?

What is PACT?

- NYCHA needs \$78.3 billion to fully renovate and modernize its housing, but the federal government has provided only a fraction of the funding needed.
- Through PACT, developments are included in the Rental Assistance Demonstration (RAD) and convert to a more stable, federally funded program called Project-Based Section 8.
- PACT unlocks funding to complete comprehensive repairs, while keeping homes permanently affordable and ensuring residents have the same basic rights as they possess in the public housing program.



How PACT Works

PACT depends on partnerships with private and non-profit development partners, who are selected based on resident input.

COMPREHENSIVE REPAIRS

Development partners bring design and construction expertise. They address all the physical needs at the development.

PROFESSIONAL MANAGEMENT

Property management partners are responsible for the day-to-day operation and upkeep of the buildings and grounds.

ENHANCED SERVICES

Partnerships with social service providers help improve on-site services and programming through input from residents.



Independenc



Ocean Bay (Bayside)

PUBLIC CONTROL: NYCHA & RESIDENTS

Your development will remain under public control. After conversion, NYCHA will continue to own the land and buildings, administer the Section 8 subsidy and waitlist, and monitor conditions at the development. Where needed, NYCHA can step in to resolve any issues that may arise between residents and the new property management team.

PACT Resident Protections

- All residents continue to pay 30% of their adjusted gross household income* towards rent.
- Residents do not have to pay any additional fees or charges that are greater than what they currently pay.
- All existing households automatically qualify for the Project-Based Section 8 program and are offered a new Section 8 lease.
- Lease agreements automatically renew every year and cannot be terminated except for good cause.
- Residents have the right to remain or, if temporary relocation is necessary, the right to return to the property.

- All households who are over- or under-housed are required to move into an appropriately sized apartment when one becomes available.
- All moving and packing expenses are covered by the PACT partner.
- Residents can add relatives to their Section 8 households, and they will have succession rights.
- Residents have the right to initiate grievance hearings.
- Residents can apply for jobs created by PACT.

*Exceptions may apply to households who pay flat rent, are current tenant-based Section 8 participants, or a mixed family, as defined by HUD. **Existing households includes all persons on the public housing lease or in lawful occupancy.

Who We Are

Who We Are

Development Team, General Contractor, and Property Management Company





MDG DEVELOPMENT MANAGEMENT

CONSTRUCTION



Architects, Landscape Architect, and Sustainability Consultant

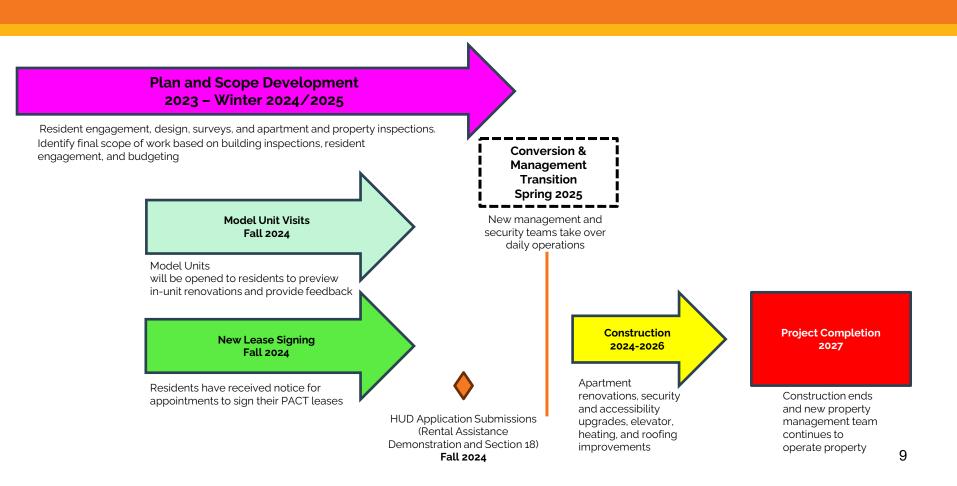








Project Timeline



Resident Meeting Schedule

PLEASE NOTE: EXACT SCHEDULE SUBJECT TO CHANGE

Meeting	Торіс	Date
Past Meetings		
1	Project Kickoff: Introduction to PACT Partners	February 2023
2	Unit Inspections/Scope of Work/Design Kickoff	April 2023
3	Design Charrette & Resident Surveys	May 2023
4	HQS Inspections & Design Charrette Follow-Up	June 2023
5	Introduction to Management Team and Leasing	September 2023
6	Leasing Presentation	October 2023
7	Social Service Needs Assessment Results	November 2023
8	Social Service Plan	January 2024
9	Lease Review	March 2024
10	Scope Updates	May 2024
11	Lease Refresh	October 2024
Upcoming Meetings		
12	TBD	November 2024

Management Transition – NYCHA

□ As part of the PACT conversion, all residents must sign new leases

- Gaylord White residents will transition from Section 9 (public housing) to Project-Based Section 8
- **NYCHA Leased Housing Department** will continue to:
 - ✓ Recertify residents
 - ✓ Determine the resident monthly rent portion
 - ✓ Process Choice Mobility Section 8 voucher requests
 - Process requests to add/remove household members through the NYCHA Self-Service Portal

Management Transition – Wavecrest

Wavecrest Management will begin to:

- Team members will be able to assist residents with the self-service portal at our site office.
- Repairs, rent payments, etc. will transition to the new property management team: Wavecrest Management
- New house rules will be put in place and new management will be responsible for upholding the new house rules and addressing violations



LEASE SIGNING

What is a lease?

- A lease is a binding contract between a landlord and tenant for a specified period
- Lease agreements outline the responsibilities of both the landlord and tenant
- Lease agreements outline tenant rights

As part of the conversion, households will be required to sign a new PACT Project-Based Section 8 lease to ensure that their apartment remains affordable to their household. This is a critical part of the Gaylord White PACT conversion.

Gaylord White Houses residents will transition from Section 9 (Public Housing) to Section 8 Project Based Vouchers. Households will continue to only pay 30% of their income on rent.

Management Transition – New Leases Overview

- Current Gaylord White residents, on the lease, will automatically qualify for Section 8 through the PACT program
- Tenant rent portion will remain at 30% of adjusted gross household income*
- Tenants who are paying a flat rent will have their rents increased to 30% over a five-year phasein period
- Residents will sign a 1-year lease and be granted an automatic renewal upon annual recertification
- Utility & air-conditioning surcharges will remain the same
- □ In accordance with NYCHA's Pet Policy, pets (one dog or one cat) are permitted for current residents. You must register your pet(s) with NYCHA before the conversion
- New residents to Gaylord White Houses will come from NYCHA Section 8 waitlists, which are administered by NYCHA's Leased Housing Department
- Residents will still have access to grievance hearings

Preparing for the Transition – Lease Signings

At lease signing, the following paperwork will be required:

Government-Issued Photo ID for all household members. 18 and over

- Examples: Driver's License, Non-Drivers License, Permit, Passport

Social Security Card for all household members



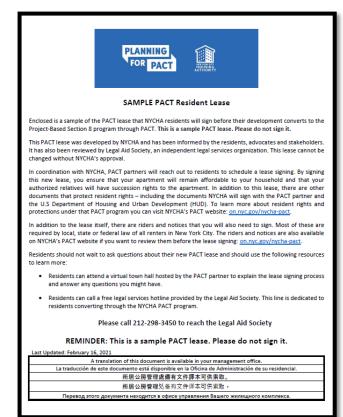
- Pet and/or Washing Machine registration documents
- Reasonable Accommodation requests & supporting documents
- Any special requests you would like our construction partners, MDG, to note

Wavecrest has reviewed tenant files with NYCHA. In advance of closing, residents should communicate with NYCHA property management to complete and update tenant files.

Sample leases were sent to residents. The PACT team has conducted outreach to residents to sign their new lease.

Independent legal advice regarding your new lease is available from Legal Aid – *free of charge!* • **Free Legal Aid Hotline:** (212)298-3450

Management Transition - Lease Signing Timeline



- □ Fall/Winter 2024 Sample copies of the new leases have been distributed in advance and uploaded to our website
 - <u>This is a SAMPLE, do not sign</u>. These are for review only.
 - Appointments have been made for actual signing of lease
 - Copies of the lease can be provided in alternative languages upon request
 - If you cannot make your assigned appointment, please reschedule with Wavecrest as soon as possible.
- We also have a dedicated Legal Aid hotline for Gaylord White residents as another layer of support
 - Legal Aid Hotline: (212)298-3450
 - The team at Legal Aid can help answer any questions or concerns you may have about the lease agreement <u>– free of charge!</u>

Management Transition – Lease Signing Timeline

- □ Fall 2024 Appointments have been made to facilitate lease signings at our temporary site office located in Gaylord White Unit gC
 - Sample leases have been distributed to all households for your review prior to your appointment. This is only a sample. The actual lease will be provided during your appointment.
 - Copies are also available on our website in English, Spanish, Russian, Traditional Chinese and Simplified Chinese. MNPWhitePACT.tcbinc.org
 - > You may also call us to request a copy during this time
 - Wavecrest team has scheduled appointments at a time that is convenient for residents
 - If necessary, we will make home-visits to accommodate resident needs

Management Transition – Legal Aid

What is Legal Aid?

The Legal Aid Society is an independent, non-profit organization that will provide **FREE** independent legal advice regarding your new lease.

This hotline is dedicated to NYCHA PACT program residents:

Free Legal Aid Hotline: (212)298-3450

Opportunities to meet with a legal aid representative will be scheduled soon.



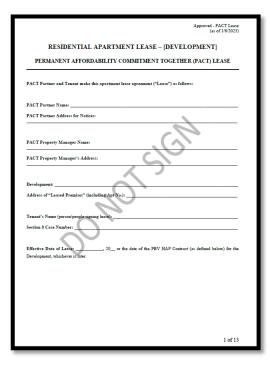
LEASE SIGNING

- The PACT lease was developed by NYCHA and has been informed by residents, advocates, and stakeholders. It has also been reviewed by the Legal Aid Society, an independent legal services organization
- Many of the rights and protections of the PACT Program are documented in the PACT Lease, so signing this new lease ensures that households will remain a tenant under a lease that protects their resident rights (the same basic rights they possess in the public housing program)
- Over the next several months, we will share more information about the lease & conduct outreach to residents to sign their new lease

PACT LEASE PAGE 1: LEASE EFFECTIVE DATE & HOUSEHOLD INFORMATION

Page 1 of the PACT lease will be pre-filled with information NYCHA has on file for your household, including your Section 8 case number.

- During your lease signing appointment, please ensure all information on this page is correct
- The effective date of your PACT lease will be the date of the PACT conversion, which is expected to happen in spring 2025



PACT LEASE PAGE 2: SECTION 8 AND RESIDENT RENT PORTION

Page 2 of the PACT lease includes information about Section 8 and your monthly rent.

- Current Gaylord White residents automatically qualify for Section 8 through the PACT program
- This page will be pre-filled with your rent amount, which is determined by NYCHA's Leased Housing office. Your rent will be 30% of adjusted gross household income
- Residents who currently pay a flat rent will have their rents adjusted to 30% of adjusted gross household income over a five-year phase-in period

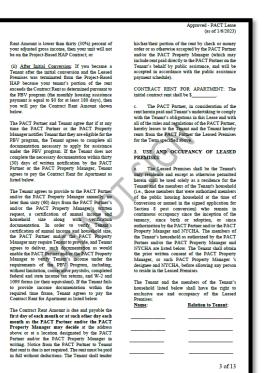
Approved - PACT Lease (as of 1/6/2023 1. HEADINGS: Paragraph headings are only for HUD PBV requirements. If you were a NYCHA ready reference to the terms of this Lease. In the public housing tenant residing at the Development. event of a conflict between the text and a heading. and if, at the initial conversion of the Development the text controls to project-based Section 8, your portion of the rent as calculated, represents an increase over what you 2. MONTHLY RENT TO THE PACT paid for rent as a public housing resident because PARTNER. you were paying less than thirty (30%) percent of your adjusted gross income, and such increase is by The monthly "Contract Rent" to the PACT Partner more than the greater of ten (10%) percent or twenty-five (\$25.00) dollars, as determined by is determined by the New York City Housing Authority ("NYCHA") in accordance with the U.S. NYCHA, such increase will be phased-in over a 5-Department of Housing and Urban Development year period. Such phased-in increase will be ("HUD") requirements for a tenancy under the calculated by NYCHA in accordance with the Section 8 Voucher program. requirements set forth in the RAD Notice The Contract Rent is the sum of the monthly housing One of the three options below will be checked by assistance payment plus Tenant's portion of the rent. The Tenant's portion of the rent is due and payable the PACT Partner prior to Tenant signing the Lease: the first day of each month or at such other day A. Unit on Section 8 Project-Based Housing each month as the PACT Partner and/or the Assistance Payment ("HAP") Contract. See PACT Property Manager may decide at the Subparagraph 2 a address above or at a location designated by the PACT Partner and/or the PACT Property Manager B. Unit not on Section 8 Project-Based HAP in writing, Notice from the PACT Partner to Tenant Contract because a rent election has been made. See Subparagraph 2.b. that rent is due is not required. The rent must be paid in full without deductions. The Tenant shall tender ____ C. Tenant is Section 8 Tenant-Based participant his/her/their portion of the rent by check or money order or as otherwise accepted by the PACT Partner unit not on Section 8 Project-Based HAP Contract. and/or the PACT Property Manager (which may See PACT Residential Lease Rider (Tenant-Based include rent paid directly to the PACT Partner on the Section 8 Participants) Tenant's behalf by public assistance, and will be a. ONLY IF 2(A) IS CHECKED: Unit on Project-Based HAP Contract. Each month the PACT Partner and/or the PACT Property Manager accepted in accordance with the public assistance payment schedule) TENANT'S PORTION OF THE RENT: The will credit a housing assistance payment received initial Tenant's portion of the rent shall be from NYCHA, if any, (the "monthly housing assistance payment") against the monthly Contract Rent. The amount of the monthly housing assistance payment will be determined by NYCHA Monthly Housing Assistance Payment: The initial monthly housing assistance payment shall be in accordance with HUD requirements for a tenancy under the Section 8 Project-Based Voucher ("PBV") program and NYCHA's implementation of the Rental Assistance Demonstration ("RAD") Contract Rent for Apartment: The initial contract program as implemented by Notice H 2019-09 PIH rent shall be \$_____ 2019-23 (September 5, 2019), as it may be amended from time to time (the "RAD Notice") ONLY IF 2(B) IS CHECKED: Unit not on Project-Based HAP Contract. The remaining portion of the Contract Rent is the Tenant's portion of the rent. You as Tenant are (i) At Initial Conversion: If at initial conversion responsible for paying to the PACT Partner this your Tenant's portion of the rent exceeds the "Tenant's portion of the rent" which is an amount Contract Rent as determined pursuant to the PBV that is equal to thirty (30%) percent of your adjusted program (the monthly housing assistance payment equal to \$0), and you received the "Rent Election gross income as determined by NYCHA, exclusive of any allowance for tenant-paid utilities, if Form" attached to this Lease as a Rider and elected applicable as further set forth in accordance with to nav the Contract Rent Amount as shown in the Rent Election Form and listed below which Contract

2 of 13

PACT LEASE PAGE 3: HOUSEHOLD INFORMATION

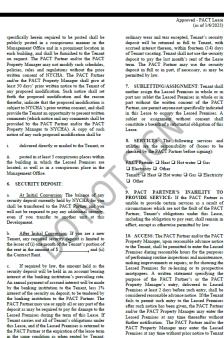
Page 3 of the PACT lease lists each member of your household and their relationship to the head of household.

- If you submitted a request to NYCHA to add or remove household members, please bring a copy of this paperwork to your lease signing appointment
- NYCHA's Office of Leased Housing will be responsible for processing these requests after the PACT conversion, but we can help you follow up



PACT LEASE PAGE 5: SECURITY DEPOSIT AND UTILITIES

- Page 5 of the PACT lease includes information about your security deposit and utilities
- The security deposit you have on-file with NYCHA will be transferred to Wavecrest Management upon conversion
- Utilities are the responsibility of management and are included in your rent
- Consistent with NYCHA House Rules. residents will not be allowed to maintain dryer units in their apartments



ordinary wear and tear excepted. Tenant's security deposit will be returned in full to Tenant, with accrued interest thereon, within fourteen (14) days of Tenant vacating. Tenant shall not use the security deposit to pay the last month's rent of the Lease term. The PACT Partner may use the security deposit in full or in part, if necessary, as may be

7. SUBLETTING/ASSIGNMENT: Tenant shall neither assign the Leased Premises in whole or in part nor sublet the Leased Premises in whole or in part without the written consent of the PACT Partner, nor permit anyone not specifically indicated in this Lease to occupy the Leased Premises. A sublet or assignment without consent shall constitute a breach of a substantial obligation of this

utilities are the responsibility of (boxes to be checked by the PACT Partner before signing):

PACT Partner: Heat Hot water Gas Tenant: G Heat G Hot water G Gas G Electricity

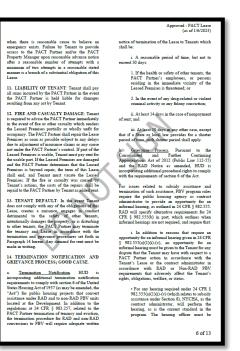
PACT PARTNER'S INABILITY TO PROVIDE SERVICE: If the PACT Partner is unable to provide certain services as a result of circumstances which are not the fault of the PACT

10. ACCESS: The PACT Partner and/or the PACT Property Manager, upon reasonable advance notice to the Tenant, shall be permitted to enter the Leased Premises during reasonable hours for the numoses of performing routine inspections and maintenance making improvements or repairs, or for showing the Leased Premises for re-leasing or to prospective mortgagees. A written statement specifying the purpose of the PACT Partner's or the PACT Property Manager's entry, delivered to Leased Premises at least 2 days before such entry, shall be considered reasonable advance notice. If the Tenant fails to permit such entry to the Leased Premises after such notice has been given, the PACT Partner and/or the PACT Property Manager may enter the Leased Premises at any time thereafter without further polification. The PACT Partner and/or the PACT Property Manager may enter the Leased Premises at any time without prior notice to Tenant

5 of 13

PACT LEASE PAGES 6 & 7: GRIEVANCE PROCESS AND NYCHA'S ROLE AT GAYLORD WHITE

- Pages 6 & 7 of the PACT lease include information about the grievance process and NYCHA's role at Gaylord White
- NYCHA's Grievance Process regarding rent issues will remain the same following the PACT conversion
- Residents can initiate a grievance regarding repairs and maintenance through Wavecrest Management
- Wavecrest Management must receive permission from NYCHA to commence legal action against a resident. We prioritize working with residents facing hardships
- Residents will submit annual and interim income recertifications and household changes to NYCHA Leased Housing
- New residents will come from Section 8 waitlists administered by NYCHA Section 8 Leased Housing



PACT LEASE PAGE 8: WASTE DISPOSAL, PETS, AND RESIDENT RESPONSIBILITIES

Page 8 of the PACT lease include information about Resident Responsibilities including:

- Disposing of garbage & refuse in designated areas. Trash cannot be left in hallways or thrown out windows
- Pets In accordance with NYCHA's Pet Policy, pets (one dog or one cat) are permitted
- Current residents must register their pet(s) with NYCHA prior to the conversion
- Consistent with the above requirements, new residents will also be permitted to have pets
- New Smoke and Carbon Monoxide detectors must not be tampered with!
- Residents should notify management of any peeling paint and any children under 10 years old residing in a unit that may require window guards



the Tenant or a member of the Tenant's household the windows or into any of the halls, elevators, did or failed to do elevator shafts or any other public areas. Tenant shall not place any articles of refuse outside the (B) During the initial lease term or during any Leased Premises or outside the building except in extension term, other good cause includes: safe containers and only at places designated by the PACT Partner. Tenant shall be liable to Owner for (1) Disturbance of neighbors any violations issued to the PACT Partner as a result of Tenant's failure to properly recycle or other violation of law (2) Destruction of property, or 20 PETS (3) Living or housekeeping habits that cause damage to the Leased Premises or the Development. a. The PACT Partner shall have a pet policy that (i) at a minimum authorizes for all residents the number and kinds of pets as is currently allowed by (C) After the initial Lease term, such good NYCHA for its residents, namely registration of one cause includes the Tenant's failure to accept the PACT Partner's offer of a new Lease or revision. dog or cat under (25) twenty-five pounds with (either full breed or mixed breed) Doberman Pinscher, Pit Bull and Rottweiler specifically 15. LEGAL FEES prohibited and reasonable quantities of other pets such as small caged birds (parakeets, canaries), fish In the event either the PACT Partner or Tenant and small caged animals (hamsters, gerbils, guinea incurs legal fees and/ or court costs in the pigs), and (iii) does not charge pet fees in excess of enforcement of any of the PACT Partner's or any pet fees charged by NYCHA for its residents. Tenant's rights under this Lease or pursuant to law, All pets must be maintained in accordance with the neither party shall be entitled to the repayment of NYC Health Code and the House Rules. The PACT such legal fees and/or court costs. Partner does not waive the right to deny or object to any other pet belonging to Tenant or any other 16. RE-ENTRY: If Tenant is evicted by legal action, the PACT Partner may enter the Leased Tenant Premises without being liable for re-entry and may If Tenant has a dog or cat legally registered re-rent the Leased Premises. with NYCHA or reasonable quantities of other pets 17. WINDOW CLEANING: Tenant shall not such as small caged birds (such as parakeets, canaries), fish and small caged animals (such as allow any windows to be cleaned from the outside unless such service is provided by the PACT hamsters, gerbils, guinea pigs) as of the date of the conversion of the Development, Tenant shall be Partner permitted to keep such dog or cat or other animals 18. COMMON AREAS: Tenant shall not place on the Leased Premises. baby carriages, bicycles or any other property in or Assistance Animals: An assistance animal on fire escapes, roofs, side-walks, entrances, must be registered with the PACT Property Manager driveways, elevators, stairways, halls or any other public areas. Public access ways shall be used only before bringing it into the Leased Premises, and documentation setting forth the need for an for entering and leaving the Leased Premises and the assistance animal may be required. building. Only those elevators and passageways designated by the PACT Partner can be used for d. In no event shall any dog, cat or other animal dolivorios be permitted in any elevator or in any public portion 19. GARBAGE AND REFUSE: Garbage and of the building unless carried or on a leash. Failure to comply with this provision shall be grounds for recyclable items must be brought to the basement or termination of the tenancy and Lease. other area designated by the PACT Partner in such a manner that the PACT Partner may direct. Carpets, 21. SMOKE AND CARBON MONOXIDE rugs, or other articles shall not be hung or shaken out of any window or balcony of the building. Tenant ALARMS: Tenant acknowledges that the Leased shall not sweep or throw or permit to be swept or Premises being rented has smoke and carbon monoxide alarm(s) in proper working order as thrown any dirt, garbage or other substances out of required by law. 8 of 13

PACT LEASE PAGE 10: LEASE DURATION AND INCOME RECERTIFICATION

Page 10 of the PACT lease includes information about the duration of your lease and income recertification

- Under the PACT Program, your lease will renew automatically
- NYCHA Leased Housing Department will notify you in writing when it is time to recertify your income and household composition as a Section 8 tenant
- You can request an interim recertification if your income changes during the year
- Dedicated staff at our site office will be available to assist residents with their recertifications

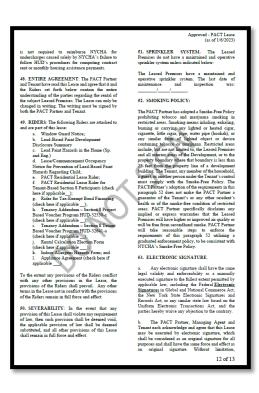
Approved - PACT Lease (as of 1/6/2023) 39. SINGULAR/PLURAL and JOINT Tenant shall remove all of Tenant's personal possessions from the Leased Premises after Tenant SEVERAL: The use of the singular shall be has vacated. If any property remains in the Leased deemed to include the plural, and vice versa, Premises at the expiration of the term, it will be whenever the context so requires. If more than one deemed by the PACT Partner to be abandoned person is signing the Lease, their obligations shall property which the PACT Partner may discard or be joint and several ell. Tenant agrees to pay any expenses incurred by the PACT Partner as a result of the PACT Partner 's 40. CONDEMNATION/EMINENT DOMAIN: disposition of said property If the building, or any part of the building, is taken or condemned by a public authority or government 34. JURISDICTION. Tenant consents to the agency, this Lease will end on the date of such invisdiction of the Housing Court and all other taking. In such event, Tenant will have no claim for courts in the City and State of New York. Tenant damages against the PACT Partner based upon such expressly represents that in the event a judgment is taking, and Tenant will be required to surrender the obtained against him or her, the PACT Partner may Leased Premises to the PACT Partner upon 30 days' written notice from the PACT Partner to Tenant of enforce the judgment against any property or assets of Tenant, wherever they are located such government taking 35. MILITARY STATUS 41. CONSTRUCTION/CONVENIENCE: Neighboring buildings may be the subject of Tenant represents that he or she or they is in the construction, renovation or demolition. The PACT Partner will not be liable to Tenant nor shall Tenant United States military or is dependent upon a seek to hold the PACT Partner liable for interference member of the United States military. with views, light, air flow, or ventilation, the Tenant represents that he or she or they is not in the United States military and is not dependent covenant of quiet enjoyment, or breach of the warranty of habitability, whether such interference upon a member of the United States military. Tenant shall notify the PACT Partner within ten days of is temporary or nermanent if such interference results from activities conducted on adjoining enlistment in the military properties. The above response is for informational purposes only and is intended to protect Tenants who are in 42. NO WAIVER: The failure of the PACT or may enter into military service. Partner to insist at any time upon strict performance of any clause in this I ease shall not be construed as a waiver of the PACT Partner's rights. No waiver by 36. PARTIES BOUND: This Lease agreement is the PACT Partner of any provision of this Lease can binding on the PACT Partner and Tenant, and on all those who claim a right, or have a right, to succeed be made unless made in writing by the PACT to the legal interest of the PACT Partner or Tenant. Partner Accentance of rent by the PACT Partner with knowledge of the breach of any condition or term of this Lease is not a waiver of the breach. 37. FORMS: Tenant agrees to complete any and all forms that may be requested by the PACT Partner from time to time as are necessary for the operation 43. RENEWAL: The "Term" of the Lease, of the Development, related subsidy, or financing defined as the period between the "Beginning" and thereof, or as otherwise mandated by the PACT the "Ending" dates described in the Lease, shall be Partner's lenders, NYCHA or law, automatically renewable following the Ending date, unless otherwise terminated, for terms of twelve (12) months, each 12-month term terminating at 38. SUBORDINATION: The rights of Tenant, midnight on the last day of the 12th month. including all rights granted under the terms of this Notwithstanding the foregoing, this Lease shall Lease, are and shall be subject to and subordinate to automatically renew for successive definite terms the terms of any mortgage on the building or the subject to the PACT Partner being able to terminate land under the building which now exists or the Lease for good cause as set forth in Paragraph building which may bereafter exist. The foregoing 14c shall include but not be limited to any modification consolidation or extension agreement of any 44. NOTICES: All notices, which include bills existing mortgage on the land or building. and/or other statements with respect to this Lease. must be in writing. Notices to Tenant shall be sent

10 of 13

26

PACT LEASE PAGE 12: SMOKING POLICY

- Page 12 of the PACT lease includes information about the Smoking Policy.
- In 2018, NYCHA launched its Smoke-Free Initiative to create healthier homes for residents and working environments for employees by reducing exposure to secondhand smoke & providing support to residents who smoke and want to quit
- We are committed to this initiative.
 Gaylord White will have a 100%
 Smoke-Free Policy
- This means smoking (cigarettes, electronic cigarettes, pipes, marijuana, etc.) is prohibited in all units, common areas, and grounds





RECAP OF HOUSE RULES AT GAYLORD WHITE HOUSES

- House Rules are a written list of property rules that you will receive with your PACT lease during your lease signing appointment
- □ The House Rules for Gaylord White were created to enhance the quality of life for all residents. They are subject to approval by NYCHA and the Gaylord White Resident Association
- House Rules aid in fostering an environment where all residents can respectfully and peacefully enjoy their home
- The House Rules include protections for victims of domestic violence, dating violence, sexual assault, and stalking through the Violence Against Women's Act (VAWA). These protections are available to ALL individuals regardless of sex, gender identity, or sexual orientation.

Wavecrest Contact Information

We are in the process of locating a space on site to use as our temporary management office.

In the meantime, you may contact us by telephone: (718)475-4210

OR

Send us an email:

GaylordWhite@twmt.net

We look forward to answering any questions or concerns you may have about the PACT conversion!

Please Note: current property management and repair issues should be directed to NYCHA until the conversion.

PACT Partner Contact Information

MNP/W P A C T

For information about MNP/W PACT 10 and upcoming meetings, visit our website or contact us below:

Website: MNPWhitePACT.tcbinc.org Email: MNPWhitePACT@tcbinc.org Phone: (718) 475-4210

Wavecrest Contact Information: Email: <u>GaylordWhite@twmt.net</u> Phone: (718) 475-4210

To learn more about the PACT program, your rights and protections, and other PACT projects visit: <u>https://www.nyc.gov/site/nycha/about/pact.page</u>



PACT Hotline: 212-306-4036 Email: <u>PACT@NYCHA.NYC.GOV</u> Website: <u>http://on.nyc.gov/nycha-pact</u>

PACT Office Hours: Mondays 8:30AM-12:00PM at Union Settlement Older Adult Center

Contact PACT Resources with questions about:

- The Permanent Affordability Commitment Together (PACT)
 Program
- Project-Based Section 8
- How rent will be calculated
- Resident rights and protections

Please note: Day-to-day management and repair issues should be directed to NYCHA until conversion. Customer Contact Center (CCC): 718-707-7771

Questions and Answers



